



## DISASTER RECOVERY

### ABOUT IT ACTION

IT ACTION IS A LEADING PROVIDER OF TECHNOLOGY SERVICES AND IT SUPPORT SOLUTIONS TO THE FINANCIAL SERVICES INDUSTRY. THE COMPANY'S SERVICES INCLUDE OUTSOURCED IT SOLUTIONS, DISASTER RECOVERY, NETWORK SERVICES, MANAGED HOSTING, RELOCATION SERVICES, VOICE SOLUTIONS, INTERNET SERVICES, AND IT CONSULTING. IT ACTION HAS ISO 9001 ACCREDITATION DEMONSTRATING A PROVEN COMMITMENT TO THE HIGHEST QUALITY MANAGEMENT STANDARDS.

### NEXT STEPS

FOR MORE INFORMATION ON IT ACTION'S SERVICES PLEASE CALL: 020 7331 6660 OR EMAIL: [INFO@ITACTION.CO.UK](mailto:INFO@ITACTION.CO.UK)

### FINANCIAL SERVICES FIRMS RELY ABSOLUTELY ON THE EFFICIENT AND RELIABLE OPERATION OF THEIR IT INFRASTRUCTURES.

IT systems must provide high levels of performance and security, and must be continuously available. Business downtime can result in lost revenue and reduced productivity, and can damage relationships with clients and trading partners.

### YOU SIMPLY CANNOT AFFORD YOUR IT SYSTEMS TO FAIL

The development of a comprehensive IT recovery plan is essential to ensuring continued operation of your business in the event of disaster, whether natural or the result of a criminal act. Effective backup and **Disaster Recovery (DR)** procedures will significantly reduce the impact of an unforeseeable disaster on your business and ensure you continue to meet the risk and control standards set by the FSA, Basel II and other financial service regulators.

"Every major FSA regulated firm in London needs to have a comprehensive and robust plan to cope with a disruption to its operations.

It is essential that all firms in the financial services sector ensure that they are properly prepared. None of us can afford to be complacent about the challenges that inevitably arise in an environment where the potential threat is so great."

- Financial Services Authority

### IT ACTION DISASTER RECOVERY SOLUTIONS

IT Action has considerable experience in the design, implementation and ongoing management of DR solutions for financial institutions.

We offer a complete range of services designed to keep your business up and running in the event of a disaster, from automated off-site backups to real-time high-availability solutions.

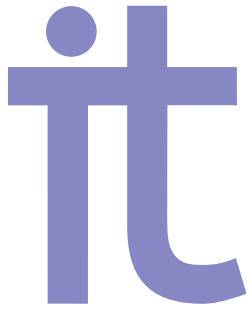
Our Disaster Recovery Solutions provide:

- **Flexible service options depending on individual requirements**
- **Data and application high availability**
- **Near zero down time**
- **Secure backup and rapid restore solutions**
- **24x7x365 support**
- **Highly cost-effective ongoing service contracts**

The most appropriate IT Action DR service will depend on your Recovery Time Objectives (the minimum acceptable outage time) and your Recovery Point Objectives (how current the restored data needs to be). Regardless of the level of service required, you can be confident that your critical information is safe and highly available if recovery from disaster is required.

### IT ACTION LIMITED

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### DISASTER RECOVERY SERVICES

#### MANAGED DR

A fully managed hosted solution providing overnight data replication to a secure off-site datacentre, remote access to your data, and 24 hour support. This is a robust yet cost-effective solution ensuring the protection and availability of up to date data in the event of an outage.

#### PREMIUM DR

Our Premium DR service is a high availability DR solution that significantly reduces the risk of lost critical data and minimises recovery times following an outage. Data is replicated overnight and synchronised on a regular basis between the clients production systems and IT Action's hot stand-by servers. The Premium DR service is designed to provide a cost-effective high availability solution for mission critical data and applications.

#### PREMIUM PLUS DR

Premium Plus DR enables automatic, continuous online backup of critical data to a remote and secure IT Action data centre, providing the highest level of protection and availability. Data replication is real-time so your current data is always available for Disaster Recovery purposes.

IT ACTION WORKS WITH CLIENTS TO DETERMINE THEIR OPTIMUM  
DISASTER RECOVERY PLAN AND SERVICE REQUIREMENT.  
OUR SERVICES ARE FLEXIBLE SO WE CAN ALWAYS IMPLEMENT  
AND SUPPORT THE RIGHT DR SOLUTION FOR YOU AND YOUR BUSINESS.

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