



OUTSOURCED IT SOLUTIONS



ABOUT IT ACTION

IT ACTION IS A LEADING PROVIDER OF TECHNOLOGY SERVICES AND IT SUPPORT SOLUTIONS TO THE FINANCIAL SERVICES INDUSTRY. THE COMPANY'S SERVICES INCLUDE OUTSOURCED IT SOLUTIONS, DISASTER RECOVERY, NETWORK SERVICES, MANAGED HOSTING, RELOCATION SERVICES, VOICE SOLUTIONS, INTERNET SERVICES, AND IT CONSULTING. IT ACTION HAS ISO 9001 ACCREDITATION DEMONSTRATING A PROVEN COMMITMENT TO THE HIGHEST QUALITY MANAGEMENT STANDARDS.

NEXT STEPS

FOR MORE INFORMATION ON IT ACTION'S SERVICES PLEASE CALL 020 7331 6660 OR EMAIL: INFO@ITACTION.CO.UK

IT ACTION LIMITED

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FINANCIAL SERVICES FIRMS OPERATE IN COMPETITIVE MARKETS WHERE THE ABILITY TO INNOVATE AND TRANSFORM BUSINESS PROCESSES AND TECHNOLOGY IS CRITICAL TO THEIR CONTINUED PROFITABILITY AND SUCCESS.

They need to focus on maximising the value of their client relationships, whilst ensuring their operational processes and technology are flexible, efficient and cost-effective.

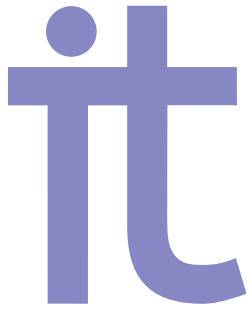
FOCUS ON YOUR CORE BUSINESS: IT ACTION TAKES CARE OF YOUR IT INFRASTRUCTURE SO YOU CAN TAKE CARE OF BUSINESS.

IT Action's outsourced IT solutions are designed to help financial services firms control the cost of managing and maintaining their IT infrastructures so they are able to achieve new levels of efficiency and profitability.

With our outsourced IT solutions, we assume responsibility for running and supporting your key business critical IT systems so you can focus on running your business.

KEY BENEFITS OF IT ACTION'S OUTSOURCED SOLUTIONS INCLUDE:

- Enhanced and more efficient IT operations with established problem and change management procedures
- Access to IT Action's best-in-class Help Desk facilities and problem resolution procedures, backed up by our Dedicated Service Approach and commitment to quality
- Increase support levels to the business with agreed service levels and problem resolution targets, whilst maintaining ownership and control of IT strategy decisions
- Reduce management overheads in the day-to-day running of your IT systems
- Reduce dependency on internal IT resource or better utilise its time and expertise on high value projects
- Increase IT resource levels quickly and easily without the associated staffing issues and costs
- Achieve greater scalability and flexibility without increasing overheads - more easily plan for future expansion and system upgrades



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- The dependability of long-term service agreements with flexible fee structures that spread the lowest possible cost evenly throughout the lifetime of the contract
- A bespoke end-to-end solution with a single point of contact for managing your technology infrastructure
- Efficient management of all third party supplier relationships
- Regular management reporting through dedicated account managers and service managers
- Access to additional consulting resource and expertise for projects and system upgrades
- Meet regulatory requirements, including for disaster recovery



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